

## **POSTING COMPLEX CARE SUPPORT WORKER**

### **POSITION SUMMARY**

The Support Worker works in cooperation with the Complex Care Housing (CCH) team and under the supervision of the Complex Care Housing Coordinator (CCHC). Assists in the delivery of client care in CCH. The Support Worker will provide health services to individuals living in CCH, following established care plans while encouraging independence, responsibility, and life-skill development. The Support Worker will assist CCH participants with activities of daily living including personal hygiene (bathing, grooming, shaving, hair, and nail care), dressing, assistance with personal equipment and appliances, transferring and toileting. The Support Worker will also assist participants with wound dressing, as required. Further responsibilities include housekeeping and decluttering, plus meal supports.

### **EDUCATION AND EXPERIENCE**

- Graduate from a recognized Care Aide program plus active registration as a Registered Care Aide in BC.
- One year of recent related work experience or an equivalent combination of education, training, and experience with marginalized clients with multiple barriers including mental health, substance use, homelessness, and complex trauma.

### **DESIRED SKILLS AND ABILITIES**

- Maturity, calm manner, and ability to deal with stressful situations.
- Ability to work in a harm reduction environment as well as familiarization with the principles of harm reduction.
- Provide culturally safe and appropriate care to Indigenous clients.
- Physically able to deal with this position.
- Work independently with minimal supervision, exercise initiative, and possess good judgment.
- Skill to work with required equipment and appliances.
- Good oral and written communication skills.
- Organized and ability to prioritize work-related tasks.
- Good observation skills necessary to recognize changes with clients.
- Ability to connect and establish and maintain rapport with clients, staff, and management plus collateral service providers.
- Refined home management skills.
- Provide instruction and direction to clients.
- Defined analytical skills.
- Demonstrated conflict resolution and crisis intervention skills.
- Assist with medication support and ability to follow established policies and procedures.
- Strong advocacy skills.

**Wage: \$25-\$28 per hour.**

**Generous benefit package.**

**Hours of work will be dependent on client needs but may be irregular.**

**Please forward a cover letter and resume to:**

**Phyllis George, Complex Care Housing Coordinator**

**Box 65**

**Bella Coola, BC V0T 1C0**

**Phone: 250-799-0572**

**E-mail: [homecare.lpn@nuxalknation.ca](mailto:homecare.lpn@nuxalknation.ca)**

**Note: Posting remains open until filled.**