



**NUXALK  
NATION**  
Uts'i s-tlilh Nuxalkmcilh

## **COMPLEX CARE HOUSING WELLNESS SUPPORTS NAVIGATOR**

### **POSITION SUMMARY:**

The Wellness Support Navigator works within the Complex Care Housing team to support Nuxalk Nation community members with complex needs, including mental health challenges, substance use, chronic illness, disability, and housing instability. Grounded in cultural safety and respect for Nuxalk traditions and values, this role will work directly with individuals living in Complex Care Housing to develop and implement wellness care plans based on the client's goals. The Wellness Support Navigator will work closely with the Nuxalk Nation Health and Wellness team, other health care providers, housing services, community leaders, and external agencies to ensure that members receive coordinated wellness supports. This position requires a trauma-informed, harm reduction and culturally responsive approach, with a deep understanding of the social determinants of health affecting Indigenous Peoples. The ideal candidate is dedicated to rapport building, client empowerment, and supporting long-term wellness and housing stability in the Nuxalk community.

### **DUTIES AND RESPONSIBILITIES:**

- Support the development of individualized care plans in partnership with clients, their families, and other community supports.
- Coordinates care for individuals receiving Complex Care Housing services using a strengths-based approach.
- Helps to identify housing, health, mental wellness, and social needs of individuals with complex care requirements.
- Refers clients to mental health and substance use services (including counselling services, substance use treatment options, harm reduction services) as well as income assistance, food security supports, and other social services as required.
- Assist with case management services, including referrals, service coordination, follow-up, and advocacy.
- Deliver services in a culturally safe, respectful, and strengths-based manner rooted in Nuxalk values and traditions.
- Engage with Elders, cultural advisors, and family networks to integrate traditional knowledge and healing practices into care plans where appropriate.

- Participate in care coordination meetings and interagency case conferences as needed
- Networks with service providers and builds collaborative relationships to support care planning.
- Establishes and maintains relationships with community resources to meet client needs such as financial assistance, housing, medical and psychiatric care, substance use intervention, family support, life skills training, transportation, cultural, and recreational programs.
- Maintain accurate and confidential case notes and client records in accordance with organizational standards.
- Collects outcome data and statistics as required

**Qualifications:**

- Diploma or certificate in the social or community services field. Candidates who are currently enrolled in a social work or other similar program are also encouraged to apply.
- 1-2 years' recent experience working with marginalized clients with multiple barriers including mental health and substance use issues, homeless and complex trauma. An equivalent combination of education, training and experience may be considered.
- Local area travel may require the use of personal vehicle. Valid BC Drivers License.
- Indigenous ancestry and/or lived experience.
- Fluency in an Indigenous language preferred.
- Knowledge of local community resources and service providers
- Demonstrated commitment to culturally-safe, trauma-informed, harm reduction and recovery-oriented practices.
- Ability to communicate effectively, both verbally and in writing.
- Ability to work both independently and collaboratively and maintain good working relationships within the team and with community partners.

**Salary Range:**

\$30-33/hr depending on experience. For those applicants who are currently enrolled in a community service education program but do not yet have a diploma or certificate, the salary range will be adjusted according to the candidate's current level of education and experience. Once the successful applicant has completed their formal education, their salary will be increased accordingly.

Those interested please submit: Cover letter, resume and 2 professional references.

Email to: [homecare.lpn@nuxalknation.ca](mailto:homecare.lpn@nuxalknation.ca)

Questions please call: (236) 268-4155